



COUNTY OF SAN DIEGO, HEALTH AND HUMAN SERVICES AGENCY, BEHAVIORAL HEALTH SERVICES

MENTAL HEALTH SERVICES ACT (MHSA) TECHNOLOGICAL NEEDS PROGRAMS AND SERVICES

Technological Needs (TN) goal is to improve the infrastructure of California's mental health system. Technological Needs projects demonstrate the ability to serve and support the MHSA objectives through cost effective and efficient improvements to data processing and communication.

Technological Needs has two goals:

- Increase client and family empowerment and engagement by providing the tools for secure client and family access to health information that is culturally and linguistically competent within a wide variety of public and private settings.
- Modernize and transform clinical and administrative information systems to ensure quality of care, parity, operational efficiency and cost effectiveness.

San Diego County MHSA funded programs directly supports the County's adopted Live Well San Diego long-term initiative of achieving the vision of healthy, safe and thriving communities, by enabling participants with mental health needs and the general public to access necessary resources and thereby lead healthy and productive lives.

FY 16/17 TECHNOLOGICAL NEEDS PROGRAM SUMMARY

Work Plan	Program Name	Program Description	Population Focus	Services Offered	Contact Information	District
SD-2	Consumer and Family Empowerment (CAFÉ)	Countywide program to increase consumer and family empowerment and engagement for all Behavioral Health Services (BHS) populations and age groups by providing a variety of current and sustainable technological tools to access health and wellness information that is culturally and linguistically competent.	All ages; including Family members, peer partners, and life coaches who help clients remain in program.	Technology education to facilitate use of internet education of mental health resources and health information. This includes one-on-one training, webinars and interactive website highlighting local resources.	NAMI 5095 Murphy Canyon Rd, Suite 320 San Diego, CA 92123 (858) 634-6580	All
SD-3	Personal Health Record	The Personal Health Record (PHR) embedded in the IntelliChart Patient Portal enables patients to both securely view and update their records in a timely manner.	All ages.	PHR is constructed from patients existing behavioral health medical record. IntelliChart provides and supports mobile apps that enable patients to make appointments, view lab results, and securely communicate with their healthcare providers conveniently using mobile technology.	TBD	TBD
SD-5	CRF Heartland	Heartland Bio-Psychosocial Rehabilitation (BPSR) WRC: To provide Adult/Older Adult Bio-Psychosocial Rehabilitation (BPSR) clinical outpatient services that integrate mental health services and rehabilitation treatment and recovery services.	Adults 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	Outpatient mental health clinic providing treatment, rehabilitation, and recovery services to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder. Includes Probation-funded AB 109 component.	CRF Heartland Center 460 N. Magnolia Avenue El Cajon, CA 92020 (619) 440-5133	2
SD-5	CRF Maria Sardinias	South Region Biopsychosocial Rehabilitation Wellness Recovery Center.	Adults 18+ older who have SMI, including those who may have a co-occurring substance abuse disorder.	Provides treatment, rehabilitation, recovery, and Strength-Based Case Management (SBCM) services to adults age 18+ who have SMI, including those who may have a co-occurring substance use disorder.	Maria Sardiñas Wellness & Recovery Center 1465 30th St, Suite K San Diego, CA 92154, (619) 428-1000	5

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SD-5	CRF South Bay Guidance	Adult Outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Adults 18+ older who have SMI, including those who may have a co-occurring substance abuse disorder.	Outpatient mental health clinic providing treatment, rehabilitation, recovery, and SBCM to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	CRF - South Bay Guidance Wellness and Recovery Center 835 3rd Ave, Suite C Chula Vista, CA 91911	1
SD-5	UPAC Mid City/UPAC Serra Mesa	Programs provide outpatient mental health rehabilitation and recovery services, case management/brokerage, mobile outreach, long-term vocational support for SMI.	Monolingual and/or limited English proficient Asian/Pacific Islander adults 18+ with SMI.	Outpatient case management, vocational support services for indigent clients with a SMI who may have a co-occurring substance abuse disorder.	UPAC Mid-City BPSR 5348 University Avenue, Suites 101 & 120 San Diego, CA 92105 (619) 229-2999 UPAC Serra Mesa 8745 Aero Drive, Suite 330 San Diego, CA 92123 (619) 268-0244	1,4
SD-5	CRF Douglas Young	North Central Region Adult/Older Adult Bio-Psychosocial Rehabilitation Wellness Recovery Center.	Adults 18+ who have a SMI including those with co-occurring and Medi-Cal eligible or indigent.	Provides outpatient mental health rehabilitation and recovery services, an urgent walk-in component, case management; and long-term vocational support.	CRF Douglas Young Center 10717 Camino Ruiz #207 San Diego, CA 92126 (858) 695-2211	4
SD-5	In-Reach	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	At risk African-American and Latino clients who are incarcerated adults or transition age youth (TAY) at designated detention facilities and will be released in San Diego County.	In-Reach Services to at risk African-American and Latino clients who are incarcerated adults or TAY at designated detention facilities and will be released in San Diego County.	NHA In-Reach 286 Euclid Avenue #102 San Diego, CA 92114 (619) 266-9400	All

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SD-5	County-Operated Southeast Mental Health Clinic	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Adults 18+ who have a SMI.	Outpatient mental health clinic providing treatment, rehabilitation, and recovery services to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	3177 Ocean View Blvd. San Diego, CA 92113	1,4
SD-5	MHS North Inland MHC MHS Kinesis North MHS Kinesis Fallbrook MHS Kinesis Ramona	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	TAY, Adults and Older Adults.	Outpatient mental health clinic providing treatment, rehabilitation, and recovery services to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	MHS, Inc. North Inland Mental Health Center 125 W. Mission Ave, #103 Escondido, CA 92025 (760) 747-3424 Kinesis Wellness & Recovery Center 474 W Vermont Ave #101 Escondido, CA 92025 (760) 480-2255 Fallbrook Satellite 1328 S Mission Rd Fallbrook, CA 92028 (760) 451-4720 Ramona Satellite 1521 Main Street Ramona, CA 92065 (760) 736-2429	3,5

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SD-5	MHS North Coastal MHC MHS BPSR Vista	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	TAY, Adults and Older Adults.	Outpatient mental health clinic providing treatment, rehabilitation, and recovery services to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	MHS, Inc. North Coastal Mental Health Center 1701 Mission Avenue Oceanside, CA 92058 (760) 967-4475 MHS, Inc. Vista 550 West Vista Way, Suite 407 Vista, CA 92083 (760) 758-1092	4
SD-5	Deaf Community Services	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Children, adults and older adults who are deaf or hard of hearing and who have a SMI or alcohol and other drugs (AOD) use or abuse problems.	Outpatient mental health services, case management and substance abuse services are provided for deaf and hard of hearing adults.	Deaf Community Services of San Diego Inc. 1545 Hotel Circle South, Suite 300 San Diego, CA 92108 (619) 398-2437	All
SD-5	Exodus NC/NI (hub)	Outpatient psychiatric medication services for children, TAY, adults and older adults mental health consumers utilizing Telehealth practices and technology.	Children, TAY, adults and older adults via telehealth technology.	Outpatient psychiatric medication services for children, TAY, adults and older adults mental health consumers utilizing Telehealth practices and technology.	Exodus Recovery, Inc. (2 sites) 524 W. Vista Way Vista, CA 92083 (760) 758-1150 1520 South Escondido BLVD Escondido, CA 92025 (760) 796-7760	All
SD-5	Community Research Foundation (CRF) Jane Westin	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Adults 18+ who have a SMI.	Walk-in outpatient mental health assessments and psychiatric consultation, medication management services; crisis intervention and case management brokerage.	Jane Westin Wellness & Recovery Center Walk In Services - Assessment Center 1568 6th Avenue San Diego, CA 92101 (619) 235-2600	1,4

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SD-5	County-Operated East County Mental Health Clinic	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Adults 18+ who have a SMI.	Outpatient mental health clinic providing treatment, rehabilitation, and recovery services to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	1000 Broadway, Suite 210 El Cajon, CA 92021	2
SD-5	County-Operated North Central Mental Health Clinic (Hub)	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Adults 18+ who have a SMI.	Outpatient mental health clinic providing treatment, rehabilitation, and recovery services to adults age 18+ who have a SMI, including those who may have a co-occurring substance use disorder.	1250 Morena Blvd, 1st Floor San Diego, CA 92110	4
SD-5	CRF-Mobile Adolescent Service Team (MAST)	Children and youth outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Children and youth.	Outpatient school based mental health services for SED Children and youth.	CRF MAST, Mobile Adolescent Service Team 1202 Morena Blvd 203 San Diego, CA 92110 (619) 398-3261	All
SD-5	CRF-Nueva Vista Family Services	Children and youth Outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Children and youth.	Individual/group/family treatment, case management and rehabilitative services, Intensive Care Coordination, Intensive Home-Based Services, crisis intervention, medical management, outreach at schools and in the community. Services are provided at schools, home or office/clinic.	CRF Nueva Vista Family Services 1161 Bay Blvd, Suite B Chula Vista, CA 91911 (619) 585-7686	1

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SD-5	CRF-Crossroads Family Center	Children and youth outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within the County of San Diego.	Children and youth.	Individual/group/family treatment, case management and rehabilitative services, Intensive Care Coordination, Intensive Home-Based Services, crisis intervention, medical management, outreach at schools and in the community. Services are provided at schools, home or office/clinic.	CRF Crossroads Family Center 1679 East Main St., Suite 102 El Cajon, CA 92021 (619) 441-1907	2
SD-5	START Community Research Foundation	Mental Health Short Term Acute Residential Treatment.	Voluntary adults who have a SMI/Co-Occurring Disorder experiencing a mental health crisis, in need of intensive, non-hospital intervention.	24 hour, 7-day a week crisis residential service as an alternative to hospitalization or step down from acute in-patient care within a hospital.	CRF 545 Laurel Ave San Diego, CA 92101 734 10th Avenue San Diego, CA 92101 (619) 239-4663 1664 Broadway El Cajon, CA 92021 (619) 579-8685 1738 S. Tremont Street Oceanside, CA 92054 (760) 439-2800 2865 Logan Avenue San Diego, CA 92113 (619) 232-4357 892 27th Street San Diego, CA 92154 (619) 575-4687	All

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SD-5	Vista Hill - Physician & Clinician	Adult outpatient mental health clinic provides video, secure email, and phone consultation in a mental health walk-in outpatient clinic within San Diego County.	•Adults, Older Adults, TAY and Children.	<ul style="list-style-type: none"> • Mental health assessment • Dual diagnosis screening • Information • Brief mental health services • Referrals as needed 	<p>VHF/SmartCare- Campo 31115 Highway 94 Campo, CA 91906 (760) 788-9725</p> <p>VHF-SmartCare- Pauma Valley 16650 Highway 76 Pauma Valley, CA 92061 (760) 788-9754</p> <p>VHF/SmartCare- Ramona 217 East Earlham Ramona, CA 92065 (760) 788-9725</p> <p>VHF/SmartCare-Julian 2721 Washington Street Julian CA, 92036 (760) 765-1223</p>	2,5
SD-8	Data Exchange	Program identify opportunities for interoperable management information systems between the County and partners. This may include expenses related to the use of the HealthIntent, Ultra-Sensitive Exchange, Personal Health Record and the potential development of information technology interfaces.	TBD	TBD	TBD	TBD
SD-8	Cerner HealthIntent	Shared computing service that aggregates data across the continuum of care from disparate systems, creating a longitudinal patient record containing information that supports programs such as decision support, quality measurement, and analytics for population management. HealthIntent provides the means for interoperability.	TBD	TBD	TBD	TBD